

COMMUNITY SAFETY ADVISORY COMMITTEE

DATE: Thursday, February 19, 2026

TIME: 7:00 p.m. to 9:00 p.m.

PLACE: Council Committee Room
Coquitlam City Hall
3000 Guildford Way
Coquitlam, BC

CALL TO ORDER AND TERRITORIAL ACKNOWLEDGEMENT

ADOPTION OF MINUTES

1. **Minutes of the Community Safety Advisory Committee Meeting held on Thursday, November 20, 2025**

Recommendation:

That the Minutes of the Community Safety Advisory Committee Meeting held on Thursday, November 20, 2025 be approved.

OLD BUSINESS

NEW BUSINESS

2. **Committee Orientation Review (Presentation by Alex McLellan, Committee Clerk)**

7:05 – 7:10 p.m. (5 minutes)

3. **Community Safety Advisory Committee 2026 Work Plan (Introductory Comments by Sean O'Melinn, Manager Business and Innovation)**

7:10 - 7:25 p.m. (15 minutes)

Recommendation:

That the Committee recommend to Council to approve the Community Safety Advisory Committee 2026 Work Plan.

4. **Mobile Integrated Crisis Response (MICR) Team (Presentation by Inspector Todd Balaban, Acting Officer in Charge)**

7:25 - 7:50 p.m. (25 minutes)

5. **Traffic Safety and Enforcement Priorities (Presentation by Staff Sergeant Mark McCutcheon, Traffic Services Commander)**
7:50 - 8:05 p.m. (15 minutes)
6. **Committee Members' Roundtable / Emerging Issues (Standing Agenda Item)**
8:05 - 8:20 p.m. (15 minutes)

OTHER BUSINESS

NEXT MEETING DATE – Thursday, May 21, 2026

ADJOURNMENT

COMMUNITY SAFETY ADVISORY COMMITTEE
Thursday, November 20, 2025

A Regular Meeting of the Community Safety Advisory Committee convened on Thursday, November 20, 2025 at 7:00 p.m. in the Council Committee Room, City Hall, 3000 Guildford Way, Coquitlam, BC, with the following persons present:

COMMITTEE MEMBERS: Councillor Dennis Marsden, Chair
Councillor Trish Mandewo, Vice Chair
Leo Chen, Coquitlam Youth Council
Andrea Corrigan, Hope for Freedom Society
Julianne (Jewels) Cressman, Citizen Representative
Carol Metz, Citizen Representative
Mezie Odigboh, Citizen Representative
Judy Payne, School District No. 43
Ally Wang, Citizen Representative
Mohammad Ziae, Block Watch Program

ABSENT: Ron Coulson, Citizen Representative (Regrets)
Ravinder Safaya, Tri-Cities Chamber of Commerce (Regrets)
Amandeep Sangha, Citizen Representative (Regrets)

STAFF: Vince Lalonde, Deputy Chief Administrative Officer
Jim Ogloff, General Manager Community Safety
Inspector Aaron Lloyd, Coquitlam RCMP
Kim Singh, Senior Manager Police Services
Sean O'Melinn, Manager Business and Innovation
Jill Van Os, Acting Manager Police Support Services
Ian Waters, Strategic Analyst
Alex McLellan, Committee Clerk

CALL TO ORDER AND TERRITORIAL ACKNOWLEDGEMENT

The Chair called the meeting to order at 7:00 p.m. and provided an Indigenous territorial acknowledgement.

The Chair introduced the Deputy Chief Administrative Officer, Vince Lalonde.

ADOPTION OF MINUTES

1. Minutes of the Community Safety Advisory Committee Meeting held on Thursday, September 18, 2025

The Minutes of the Community Safety Advisory Committee Meeting held on Thursday, September 18, 2025 were approved.

NEW BUSINESS

2. Community Safety Discussion

The Chair provided introductory remarks and invited Committee members to share perceptions of safety in their communities.

Discussion ensued relative to the following:

- Concern regarding increased presence of street-involved persons and potential property crime in the Town Centre neighbourhood.
- Desire for renewed Block Watch activity and workshops on securing property.
- Report of feelings of considerable safety in the Burke Mountain neighbourhood.
- Concerns regarding bear awareness and urban bear activity as an issue of safety.
- Concern about pedestrian situational awareness while using cellphones and headphones.
- Concern about reticence among residents to contact the police, and potential issues arising from alternative actions such as posting video of suspicious activity to social media or vigilantism.
- Suggestion that RCMP or Community Safety staff attend neighbourhood block parties to provide information and build relationships.
- Suggestion to focus on causes of safety and perceptions thereof by building stronger communities and trust through leaders modelling respect, better socialization in schools, and hosting inclusive community events.
- Understanding of the impacts of Covid-19, social media, and political polarization on isolation, loss of community integration, and loss of respectful dialogue.
- Suggestion that the definition of neighbourhood and related issues of safety should include online interactions.

In response to documents submitted by a Committee member and presented on table, staff noted the following:

- The City of Penticton *Safe Public Places Bylaw* was a response to provincial legislation on possession of drugs, and while it likely intended to provide a sense of safety by preventing congregation in certain public places it is largely unenforceable.
- Federal Bill C-9 proposes protections for religious and community institutions while balancing the Charter right to free expression.

3. Hate Speech Considerations and Response

Inspector Aaron Lloyd gave a presentation entitled “Hate Crimes and Incidents” and referred to slides contained in the Agenda package.

Discussion ensued relative to the following:

- Clarification of characteristics of incidents that would or would not qualify as a hate crime or incident and the likelihood of successful prosecution.
- Suggestion that opportunities for teachable moments be sought in addition to criminal justice proceedings, particularly for youth.
- Suggestion to host public events in connection with officer training to allow communities to inform the definition of hate and to identify emerging issues.
- Suggestion of creative use of social media for education within the community.
- Concern that calls to the BC Racist Incident Hotline are not referred to the RCMP for action.

In response to Committee discussion, staff noted that the BC Racist Incident Helpline is a partnership between the Government of BC and United Way, independent of police, and provides free, confidential, trauma-informed support to for anyone who has experienced or witnessed an act of racism in BC.

4. What to Expect When Calling 9-1-1

The Acting Manager Police Support Services gave a presentation entitled “What to Expect When Calling 9-1-1” and referred to slides contained in the Agenda package.

Discussion ensued relative to the following:

- Appreciation of the responsiveness of 9-1-1 operators.
- Report that there is uncertainty amongst residents about who to report to about urban bear activity.
- Report that people may be confused as to when it is appropriate to call 9-1-1, particularly as a result of past public education campaigns to “call only in an emergency.”
- Suggestion to make a simple educational flyer more readily available in community centres or multi-unit housing complexes.

- Suggestion to educate the public on the importance of reporting crime for statistical and police response strategy purposes.
- Suggestion to explore ways to manage demands on 9-1-1 during major disasters, such as publicizing incidents that have been reported already.
- Suggestion that allowing anonymous reporting would encourage reporting amongst populations that have a more challenging relationship with police.
- Suggestion to integrate police reporting in the CoquitlamConnect app.

In response to Committee discussion, staff noted the following:

- Public education campaigns now focus on encouraging 9-1-1 calls where someone may be unsure whether a situation warrants it: "If in doubt, call 9-1-1."
- Any complaint about how a 9-1-1 call was handled by an operator can be submitted and the call will be reviewed, as they are all recorded.
- 9-1-1 operators are not authorized or able to guarantee anonymity to callers and are required to ask about a caller's identity to aid in response and investigation, although a caller is not required to disclose.
- Next Generation 9-1-1 will facilitate text messaging.

Judy Payne left the meeting at this point and did not return (8:30 p.m.).

5. 2025 Year-End Review / 2026 Work Plan Development

The Manager Business and Innovation gave a presentation entitled "Year-End Review and 2026 Work Planning" and referred to slides contained in the Agenda package.

Discussion ensued relative to the following:

- Appreciation of the breadth of topics addressed as a good reflection of the complexity of community safety.
- Reports that the most relevant and interesting activities of the past year were those that addressed high-level, long-term planning or ongoing issues including pedestrian safety, extreme weather, and homelessness, as well as particularly impactful issues including Victim Services, the Youth Gang Exit Program, and hate crimes.
- Disappointment with the lack of prior consultation on the homelessness and encampment response, notwithstanding maintaining operational security.
- Desire to understand better the outcomes and impact of Committee input.
- Suggestion to prioritize time in meetings for input-based items, limit time on informational presentations, and limit time presenting information provided with the agenda package for review in advance.
- Desire for information that Committee members receive be presented in format that can be readily disseminated to their respective communities and networks.

- Suggestion to provide Committee members greater opportunity to consult and report more considered input, perhaps by revisiting agenda items at the subsequent meeting.
- Suggestion to enlarge the Committee to represent additional ethnic groups.
- Suggestions for items to carryforward in the 2026 Work Plan including pedestrian safety, extreme weather, homelessness, and the Youth Gang Exit Program.
- Suggestions for additional items in the 2026 Work Plan including community-RCMP relations; safety at transit facilities (Transit Police); online fraud and other risks; artificial intelligence safety and use by police; Emergency Health Service, emergency medical calls, and urgent care; and hosting a pavilion at the City's Canada Day event.

6. Committee Members' Roundtable / Emerging Issues (Standing Agenda Item)

There was no discussion related to this item.

OTHER BUSINESS

NEXT MEETING DATE – 2026

ADJOURNMENT

The meeting adjourned at 9:06 p.m.

MINUTES CERTIFIED CORRECT:

Councillor Dennis Marsden, Chair

Alex McLellan, Committee Clerk



City of Coquitlam – Legislative Services 2026 Advisory Committee Orientation

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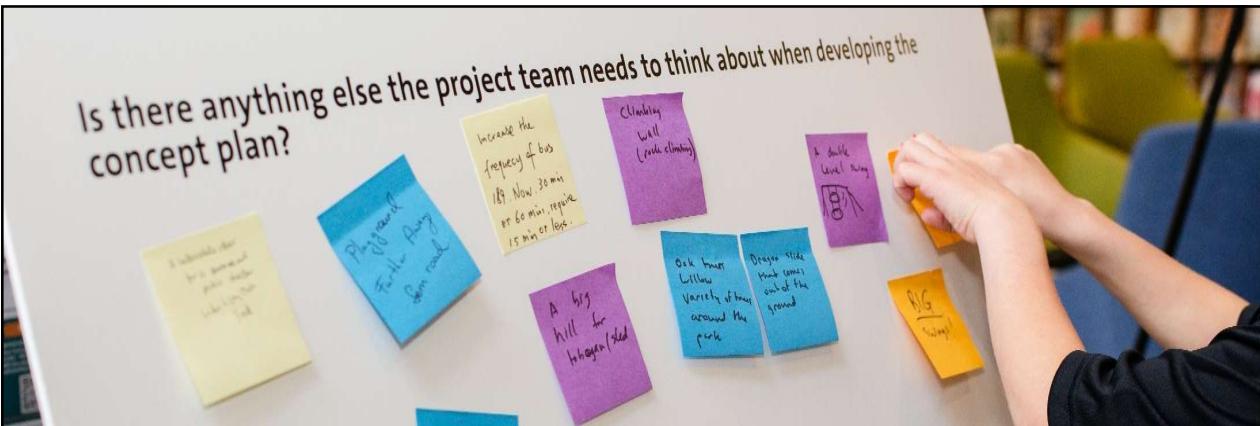
Agenda: Our Work

1. What
 - a) Purpose
 - b) Plans and Mandate
 - c) Roles and Responsibilities
2. How
 - a) Meetings
 - b) Other Activities
3. When
 - a) 2026 Meeting Schedule
4. Where
 - a) Access
 - b) Facilities
 - c) Safety



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What

Purpose | Plans and Mandates | Roles and Responsibilities

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Purpose

- Established by Council as **dedicated stakeholder groups**
- An organized forum for community **engagement** in the City's **planning** process
- **Mandates** are established by Council to **direct** the **topics** brought forward
- Provide **perspectives, advice** and **recommendations** to Council



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Plans and Mandate



Roles and Responsibilities



Roles and Responsibilities

Committee Members

- Review agendas in advance
- RSVP and regularly attend meetings
- Observe rules of debate
- Consider public interest above all
- Treat others with respect
- Adhere to standards of ethics

Chair and Vice Chair

- Approve agendas
- Lead meetings (focus and time)
- Maintain rules of/ supports debate
- Seek engagement and consensus
- Provide and encourage respect
- Maintain standards of ethics

Roles and Responsibilities

Staff Liaison(s)

- Prepare agenda items/ activities
- Provides information/ advice
- Manages Work Plan progress
- Manages Committee advice and recommendations

Committee Clerk

- Prepares/ distributes agenda package
- Supports process/ procedure
- Manages/ communicates meeting logistics, attendance, administration
- Records Committee minutes



How

Meetings | Other Activities

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Meetings

- Public
 - **Schedule** and **agendas** are posted
 - Public may **observe** not participate
 - Chair may allow to speak, but not to make motions or to vote
 - Must sit in gallery; only Committee members or invited speakers may sit at the table
 - **Streamed** by Zoom Webinar
 - **Minutes** are posted



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Meetings

- Agendas and Attendance
 - Packages distributed one week in advance for your **review**
 - Confirm your attendance by **RSVP**
 - **Quorum** required to hold a meeting
- Minutes
 - **Official record** of previous meeting
 - In agenda package for your **review** and **feedback**



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Meetings

- Electronic Participation (Zoom)
 - **Exceptional** option to be used only when in-person attendance is not possible
 - Indicate need for electronic participation in **RSVP** or **ASAP** in unforeseen circumstances
 - A **Panelist link** will be provided to join the Zoom Webinar
 - Ensure you have an **appropriate space** and **audio** equipment to listen and be heard clearly



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Meetings

- Decorum and Debate
 - Council **Procedures Bylaw** and Roberts **Rules of Order**
 - **Guidance** of Chair and Committee Clerk
- Decisions
 - **Advice** given through **discussion** – may be incorporated in staff recommendations
 - **Recommendations** must be made by making and voting on a formal “**motion**”



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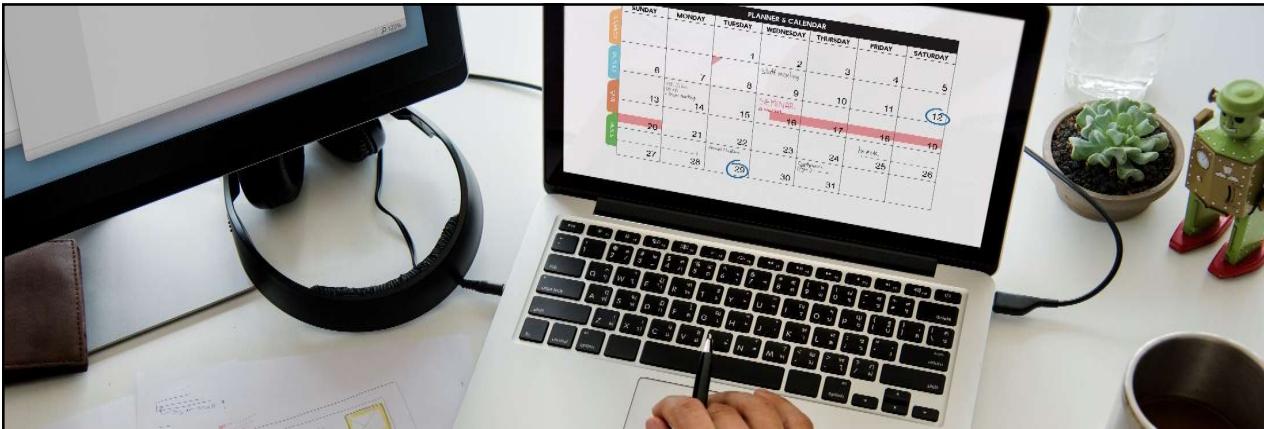
Other Activities

- Special Meetings
 - May be called by the Chair, Mayor, or Council
- Sub-Committees
 - May be established by the Committee to undertake investigation, research, or project planning for Committee consideration
- Events
 - Requests for volunteers may be made by staff
- Site Visits
 - May be organized to provide in-person understanding of a facility or program



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When

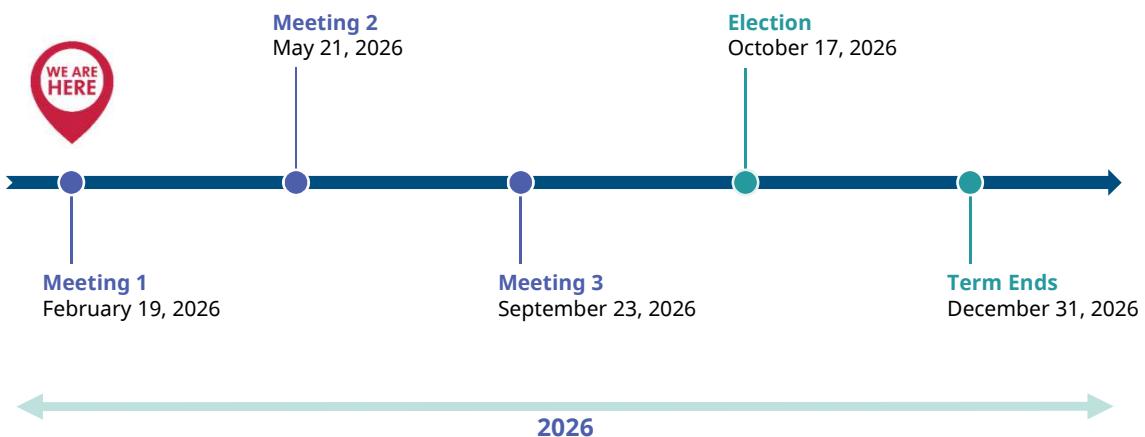
2026 Meeting Schedule

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2026 Schedule

All meetings are held in the Council Committee Room



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Where

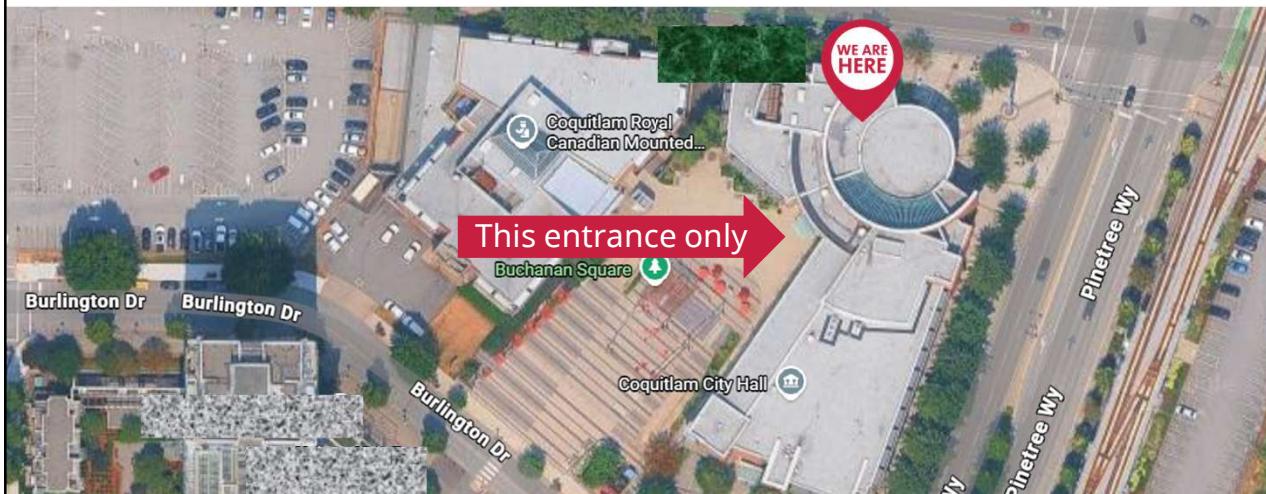
Access | Facility | Safety

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Access

One point of access after business hours



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Facility

Contact the Committee Clerk regarding any accessibility requirements/ concerns



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Safety

In case of an emergency, follow the directions of the Committee Clerk



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Questions?

Alex McLellan

Committee Clerk

committeeclerk@coquitlam.ca

Legislative Services

604-927-3010

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Thank you

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2026 Work Plan

Community Safety Advisory Committee

Committee Mandate:

The mandate of the Community Safety Advisory Committee (COSAC) is to provide a local perspective and advice to Council with respect to achieving the City's strategic goals and accompanying strategic directions. The Committee will:

- Support the City's community public safety programs and initiatives through the collaborative efforts of multiple City services (eg: Bylaw Enforcement, Fire, Police and other City resources);
- Consider the quality of life of residents related to the feeling of safety;
- Assist staff to monitor and identify social trends and issues in Coquitlam that may impact community safety;
- Consider the Crime Prevention Through Environmental Design (CPTED) approach with respect to the variety of physical spaces enjoyed in the City of Coquitlam;
- Consider building community capacity by addressing ways of ensuring that individuals and neighbourhoods are prepared for emergencies;
- Consider comprehensive approaches in response to persistent societal challenges that could impact public safety within the City;
- Advocate, support and monitor programs within the City that contribute to enhancing community safety and well-being; and
- Consider and make recommendations to Council on matters identified in the Committee's work plan.

WORK PLAN ITEMS	DEPARTMENT AND/OR PRESENTER	COMMENT (i.e. Initiated by, Priority Assignment A, B, C)
1) Committee Welcome	Chair / Committee Clerk	Staff
2) 2026 Work Plan Review and Adoption	Chair / Staff Lead	Staff
3) Mobile Integrated Crisis Response (MICR) Team	RCMP	Committee
4) Traffic Safety and Enforcement Priorities	RCMP	Staff

2026 Work Plan

Community Safety Advisory Committee

WORK PLAN ITEMS	DEPARTMENT AND/OR PRESENTER	COMMENT (i.e. Initiated by, Priority Assignment A, B, C)
5) Events and Festivals – Public Safety	RCMP	Staff
6) Fraud Prevention	Police Community Services	Committee
7) Community Wildfire Resiliency Plan Update	Fire/Rescue	Committee
8) Property Crime Prevention, Response, Recovery	RCMP	Staff
9) Fire Prevention and Life Safety Bylaw Update	Fire/Rescue	Committee
10) Bear Awareness and Safety	Engineering and Public Works	Committee
11) 2026 Year-end Review / Identify potential items for the 2027 Work Plan – Committee feedback/input	Staff Lead / Committee	Staff
12) Committee Members' Community Safety Questions (Standing Agenda Item)	Committee	Committee



ROYAL CANADIAN MOUNTED POLICE

Mobile Integrated Crisis Response (MICR) Program

Coquitlam RCMP

Inspector Todd Balaban
February 19, 2026



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ROYAL CANADIAN MOUNTED POLICE

Objective

Share information that promotes MICR's trauma-informed approach which reduces stigma and encourages early help-seeking behaviours.



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ROYAL CANADIAN MOUNTED POLICE

Question

What further enhancements can be made to police and health authority partnerships to support community members in crisis?



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ROYAL CANADIAN MOUNTED POLICE

MICR Overview and Role



Overview

- MICR integrates law enforcement and mental health expertise to address complex mental health police calls
- Each MICR team includes an RCMP officer and a Fraser Health mental health nurse working together daily from 10:00 a.m. to 10:00 p.m.

Program Benefits and Goals

- Improved public safety
- Reduced stigma
- Strengthened partnerships through inclusive crisis response



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How the Team Works

1. MICR is dispatched to a call involving a mental health or substance-use crisis
2. Team arrives on scene and RCMP officers secures the area and assesses risks
3. When scene is clear, nurses provide clinical assessments, de-escalation, and referrals based on patient health information that police would not otherwise have
4. The officer weighs clinical input with their policing judgment and selects the most appropriate course of action



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Community Benefits

Trauma-informed crisis response



Prioritizes safety and dignity during mental health crises

Clinical expertise on scene



Immediate linkage to care pathways

Plain clothes and unmarked vehicles



Reduces stigma and builds trust

Education, emotional support, referrals



Support for families



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How the Team Performed

Attended Police Files

- Detachment recorded 2,487 mental health files during the program's first year
- MICR attended 27% of those files based on staffing capacity

Results

- Improved officer capacity and community connection
- Higher apprehension rate (+5%)
- Increased hospital admission rate (+4%)



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Expanding MICR's Reach

Incorporated MICR into General Duty Team

- Aligns nurses with the Watch and peak call times
- Enables earlier crisis intervention
- Strengthens officer-nurse partnerships
- Enhances officer response safety

Insights from 90-Day Review

- 45% increase in total files attended
- Improved care delivery to the community
- Reduced overtime costs and enhanced coverage



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Things to Keep in Mind

- MICR cannot attend all mental health calls
- Staffing limitations means calls must be prioritized based on urgency and complexity
- Systematic pressures like hospital wait times affect outcomes
- Refining mental health crisis response model requires transparency about capacity and constraints



Question

What further enhancements can be made to police and health authority partnerships to support community members in crisis?





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Traffic Safety and Enforcement Priorities

Coquitlam RCMP

Staff Sergeant Mark McCutcheon

February 19, 2026



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Objective

Share information about the Coquitlam RCMP's traffic safety and enforcement priorities, with a focus on how they encourage safe driving behaviour throughout the City.



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Question

How could the City better promote its traffic safety and enforcement priorities to the public and encourage safer driving behaviours?

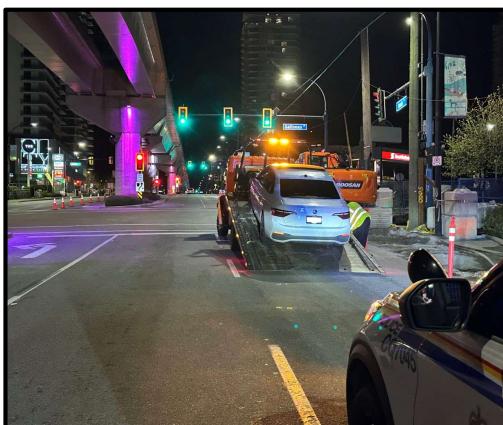


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Traffic Services Unit

Traffic Services Overview

To proactively reduce harm from serious collisions through enforcement and public education

Operational Structure

Two teams consisting of 7 officers each, providing coverage every day of the year

Program Benefits and Goals

- Improved road safety for everyone
- Fewer serious/fatal collisions
- Strengthened partnerships with other public safety organizations (e.g., ICBC)



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Traffic Safety Approaches

Enforcement

- Deployment based on collision trends and community concerns
- Focus on primary contributing factors in serious collisions (speed, distraction, impairment)
- Partnership with bylaw officers and regional units like Commercial Vehicle Safety Enforcement (CVSE)

Public Education

- Social media messaging around traffic issues
- Communicating traffic enforcement initiatives before they occur to encourage safer driving
- Highlighting local enforcement to reinforce the need for safe driving



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Enforcement Priorities



Proactive Enforcement

- High-Accident Zone Enforcement (HAZE)
- Automatic License Plate Reader (ALPR)
- Commercial Vehicle Safety Enforcement
- Impaired Driving Roadblocks
- School Zone Enforcement

Reactive Enforcement

- Warnings
- Violation Tickets
- Notice-and-Orders
- Immediate Roadside Prohibitions



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Enforcement Locations

Data-Informed

- Collision history and severity trends (injury and fatal crashes)
- Speed and traffic volume data
- Time and weekday traffic patterns

Complaints-Driven

- Locations identified through citizen, school, and neighbourhood complaints
- Use of Black Cat Radar device and member patrols to validate need for enforcement



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2025 Enforcement Highlights

11 CVSE operations with 250 vehicles removed from service

9,400 traffic contacts

260+ hours of HAZE



123 vehicles removed for excessive speeding

7,900 violation tickets issued

28 impaired drivers removed



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ROYAL CANADIAN MOUNTED POLICE

Recognition for Excellence



Mothers Against Drunk Driving Award



BC Association of Chiefs of Police Award



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Public Education and Awareness



Social Media Messaging

- Regular road safety reminders, tips, and guidance shared via RCMP social media channels

In-person Learning Opportunities

- Car seat clinics
- Motorcycle skills course
- Safety reflector handouts

Community Safety Campaigns

- Tri-Cities speed watch
- Back-to-School safety initiatives
- Serve & Connect Open House



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Question

How could the City better promote its traffic safety and enforcement priorities to the public and encourage safer driving behaviours?



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