

City of Coquitlam AGENDA – REGULAR COMMITTEE MEETING

UNIVERSAL ACCESS-ABILITY ADVISORY COMMITTEE

Please note that this meeting is scent free

DATE: Tuesday, September 5, 2023

TIME: 7:00 p.m. to 9:00 p.m.

PLACE: Council Committee Room, Coquitlam City Hall

CALL TO ORDER

ADOPTION OF MINUTES

 Minutes of the Universal Access-Ability Advisory Committee Meeting held on Tuesday, June 6, 2023

Recommendation:

That the Minutes of the Universal Access-Ability Advisory Committee Meeting held on Tuesday, June 6, 2023 be approved.

NEW BUSINESS

2. Accessible British Columbia Act Update and Next Steps (Presentation by the Manager Equity, Diversity and Inclusion)

7:05 - 7:25 p.m. (20 minutes)

3. Accessible Housing in Coquitlam (Presentation by the Planner 2)

7:25 - 7:55 p.m. (30 minutes)

- 4. Northeast Community Centre (Presentation by the Manager Facility and Parks Planning) 7:55 8:20 p.m. (25 minutes)
- 5. UAAC Working Group Updates (Discussion Led by the Transportation Planning Specialist)

8:20 – 8:35 p.m. (15 minutes)

- 2023 Canada Day Event Debrief
- 2023 Biennial Education Event
- 2023 Welcome to Coquitlam
- 6. Transportation and Other Department Updates Standing Agenda Item (Presentation by the Transportation Planning Manager)

8:35 – 8:50 p.m. (15 minutes)



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Agenda – Regular Committee Meeting Universal Access-Ability Advisory Committee Tuesday, September 5, 2023

7. Committee Members' Roundtable / Emerging Accessibility Issues (Standing Agenda Item) 8:50 – 9:00 p.m. (10 minutes)

* Opportunity for Committee members to share emerging universal accessibility issues/updates from their communities

OTHER BUSINESS

NEXT MEETING DATE – Tuesday, November 7, 2023

ADJOURNMENT



MINUTES - REGULAR COMMITTEE MEETING

UNIVERSAL ACCESS-ABILITY ADVISORY COMMITTEE Tuesday, June 6, 2023

A Regular Meeting of the Universal Access-Ability Advisory Committee convened on Tuesday, June 6, 2023 at 7:00 p.m. in the Council Committee Room, City Hall, 3000 Guildford Way, Coquitlam, BC, with the following persons present:

COMMITTEE MEMBERS: Councillor Teri Towner, Chair

Julianne Cressman, Citizen Representative

Paul Jarvie, Citizen Representative (arrived at 7:07 p.m.)

Alex Kwan, Citizen Representative Heather Lawson, Citizen Representative Benjamin Perry, Citizen Representative Georgette Reyes, Citizen Representative

Pat Roy, Canadian Council of the Blind BC-Yukon Division

Pete Stone, Community Ventures Society

Ross Renaud, SHARE Family and Community Services (arrived at 7:03 p.m.)

Susan Williamson, Tri-Cities Seniors' Action Society

REGRETS: Councillor Matt Djonlic, Vice Chair

Dana Ebtekar, Citizen Representative

STAFF: Jennifer Keefe, Director Community Recreation and Culture Services

Graham Stuart, Director Corporate Planning

Manisha Dutta, Manager Equity, Diversity and Inclusion

Jim Lacroix, Community Recreation Manager

Thomas Thivener, Transportation Planning Manager Mark Thompson, Project Manager – Corporate Planning

Glen Chua, Transportation Planning Specialist

Caley Amundsen, Committee Clerk

CALL TO ORDER

The Chair provided an Indigenous territorial land acknowledgment.

ADOPTION OF MINUTES

 Minutes of the Universal Access-Ability Advisory Committee Meeting held on Tuesday, April 4, 2023

The Minutes of the Universal Access-Ability Advisory Committee Meeting held on Tuesday, April 4, 2023 were approved.

NEW BUSINESS

2. Equity, Diversity and Inclusion Updates – Including Accessibility Initiatives for Older Adult Population (50+)

The Manager Equity, Diversity and Inclusion provided the Committee with an on-screen presentation entitled "Equity, Diversity and Inclusion at the City" that covered the following topics:

- Background information on Equity, Diversity and Inclusion (EDI)
- The City's 2023 EDI Work Plan items including key themes and goals
- Accessibility and diversity in Coquitlam
- Public engagement opportunities, surveys and meetings with formal advisory committees
- Bridging gaps and breaking down barriers
- Providing safe and welcoming civic spaces
- Collaboration and partnerships with community organizations
- The City's Recruitment and Retention EDI Action Plan 2023 2026
- The future of EDI in Coquitlam

Ross Renaud arrived to the meeting at this time (7:03 p.m.).

Paul Jarvie arrived to the meeting at this time (7:07 p.m.).

The Director Community Recreation and Culture Services and the Community Recreation Manager provided an on-screen presentation entitled "Accessibility Initiatives for Older Adults" that covered the following topics:

- The City's Seniors Services Strategy 2018 2028
- The Canadian Parks and Recreation Association Grant Project
- Accessibility improvements in recreational facilities such as Poirier Sport and Leisure Complex (PSLC) and City Centre Aquatic Complex (CCAC)
- The City's new AccessAbility Resource Guide
- Initiatives and supports for newcomers
- The City's Seniors Week being held from June 4 to 10, 2023
- The City's Meaningful Meals for Seniors Program (MMSP)
- The City's financial supports for older residents such as the Financial Assistance for Recreation (FAR) Program and free tax clinics at Dogwood Pavilion and Glen Pine Pavilion

Discussion ensued relative to the following:

- Referrals process and access to referral forms for the MMSP
- The MMSP's costs and meal options
- The desire to see physical disabilities, particularly involving sports and recreation, included in EDI initiatives
- The extent of the City's partnerships with Canucks Autism Network (CAN) and Special Olympics British Columbia (SOBC)
- Opportunities to highlight programs
- Support for the Pride flag being flown at City Hall
- Timeframe for developing an accessibility plan and the possibility of public consultation
- Provincial legislation regarding the development and implementation of an accessibility plan

- Rick Hansen Foundation grants and whether the Foundation certifies facilities in terms of accessibility
- Accessibility renovations and support programs at Dogwood Pavilion
- The possibility of a more structured brochure for seniors programs at Dogwood Pavilion
- Accessibility options and considerations regarding the online Ipsos Community Satisfaction Survey
- The City's contact person for accessibility issues and concerns
- The possibility of the Committee having its own email address to receive feedback from residents with accessibility concerns

3. 2024 – 2027 Strategic Renewal: Opportunity for Input

The Director Corporate Planning and the Project Manager – Corporate Planning provided the Committee with an on-screen presentation entitled "2024 – 2027 Strategic Plan Renewal" that covered the following topics:

- Overview of the City's Strategic Plan (hereon "the Plan")
- Key objectives, timeline and engagement opportunities for the Plan's renewal process
- Synergy between the Plan and other City corporate plans
- The Plan's core components and components that will be updated in 2024 and 2028
- Key themes identified by the annual Business Plan and online Ipsos Community Satisfaction Survey
- How the Committee's feedback will be reported to Council and used to develop actionable items

Discussion ensued relative to the following:

- In regards to the *Safe and Complete Neighbourhoods* theme, including accessible programs for youth, street lighting at night, variety of transportation options, ample sidewalk space, affordable housing, different housing choices beyond single family homes, engagement with isolated seniors, accessible amenities and services, genderneutral bathrooms, specific protections for women such as buddy-systems for walking at night, and easily accessible mental health supports
- In regards to the Local Economy and Local Jobs theme, including entry level and well-paying jobs, accessible employment for people with disabilities, job opportunities for seniors, collaboration with post-secondary institutions, protection of employment spaces such as commercial and industrial lands, internship employment for youth, outreach programs, strategic use of volunteers, mentorship opportunities, employment incentives through EDI lens, mixed-use neighbourhoods, and smaller pockets of community services
- In regards to the *Healthy Community and Active Citizens* theme, including affordable groceries, promoting farmers' markets, accessible community gardens and grants for neighbourhood barbeques, diversity of park locations, physical accessibility in parks and sports fields, incorporating climate adaptation measures into community designs, vibrant arts and culture community, additional events for youth ages 15 to 30 and additional library space, and providing alternative transportation options
- In regards to the Sustainable Services, Environment and Infrastructure theme, including climate adaptation measures and options, stipulations in Zoning Bylaws related to the environment, accessibility requirements for housing and community amenities tied to development, and urban forest management

- In regards to the Excellence in City Governance theme, including listening to diverse community groups and individuals, providing an accessible contact person for information, consolidating accessible City program information, and adapting to change
- Whether the online Strategic Plan Survey is offered in other languages and how long it takes to complete

4. UAAC Working Group Updates

The Transportation Planning Specialist led a brief discussion on the Universal Access-Ability Advisory Committee (UAAC) Working Group updates.

Discussion ensued relative to the following:

- The Accessibility Week Community Resource Event ("Access Awareness Day") held on June 1, 2023 at Maillardville Community Centre, including public feedback regarding accessibility issues in Coquitlam and community organization representation
- Feedback regarding event timing during a workday and the desire for more advance advertising in the future
- Details of the upcoming 2023 Canada Day Event on July 1, 2023 at Town Centre Park, including the Committee's booth, information materials and engagement activities
- The necessity of forming working groups for the 2023 Biennial Education Event and the 2023 Welcome to Coquitlam Event
- The extent of previous sub-committee work for the 2023 Biennial Education Event

The Committee formed the 2023 Biennial Education Event Working Group and the following members offered to serve: Julianne Cressman; Alex Kwan; Heather Lawson; Georgette Reyes and Pete Stone.

The Committee formed the 2023 Welcome to Coquitlam Event Working Group and the following members offered to serve: Julianne Cressman; Paul Jarvie; Benjamin Perry and Susan Williamson.

5. Transportation and Other Department Updates

The Transportation Planning Manager provided the Committee with an on-screen presentation entitled "Transportation, TransLink and Other Department Updates" that covered the following topics:

- Details of the City's Strategic Transportation Plan (STP)
- The STP's key vision and goals
- Frequency of STP updates
- Timeline of the current STP renewal process
- STP public engagement phases and input opportunities
- Details of the recently launched BC Electric Bike Rebate Program
- Electric bike rebate programs in other jurisdictions

Discussion ensued relative to the following:

- Public response and feedback to the E-scooter Pilot Program at recent events
- Concern about the lack of markings on mixed-use pathways (MUPs) in City Centre
- Confusion around location of MUPs in Coquitlam
- The challenge of increasing pedestrian traffic and comfort on narrow pathways
- Measures to prevent improper storage and misuse of e-scooters
- E-scooter use in other jurisdictions
- Timeline and operators for the E-Scooter Pilot Program

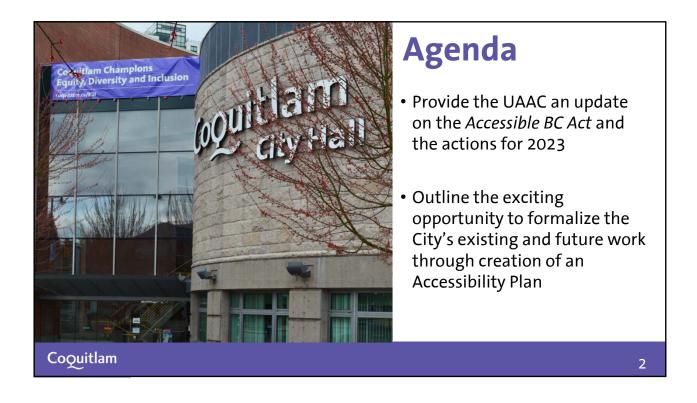
6. Committee Members' Roundtable / Emerging Accessibility Issues & COVID-19 Updates

The Chair invited Committee members to share information regarding events occurring in the community. The following information was shared:

- The upcoming Special Olympics World Games being held from June 17 to 25, 2023 in Berlin, Germany
- School District No. 43 (SD43) preparing a universal accessibility plan by September 1, 2023
- A recently opened thrift store, Thrift and Fund, in Burquitlam sponsored by the Low Entropy Foundation

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OTHER BUSINESS	
NEXT MEETING DATE – Tuesday, September 5, 2023	
ADJOURNMENT	
The meeting adjourned at 8:58 p.m.	
	MINUTES CERTIFIED CORRECT:
-	Teri Towner, Chair
	Caley Amundsen, Committee Clerk





Removing Barriers to Accessibility



of people with disabilities report more than one disability

of BC residents over the age of 65 live with a disability

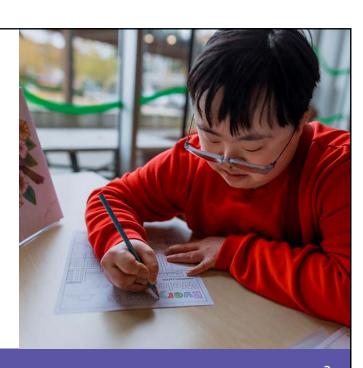
We all have a connection to accessibility



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Background

- ABC Act presents requirements to:
 - · Create an accessibility committee;
 - · Create an accessibility plan;
 - Create a feedback mechanism on this plan.
- Municipalities are now prescribed organizations
- No singular approach
- Coquitlam is well positioned for 2023 and beyond



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Actions for 2023



- Continue to use and engage with the Universal Access-Ability Advisory Committee as the designated accessibility committee
- Continue to promote City's accessibility programs and resources
- Manager EDI to coordinate key staff on this wide-ranging, cross-department work

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Actions for 2023 (Continued)



- New accessibility webpage with feedback mechanism
 - Coquitlam.ca/EnhancingAccessibility
- Continue to highlight City work and actions across the organization that focus on enhancing accessibility
- Build awareness/education around spectrum of disability inclusion efforts

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Positive Community Impacts

- Advancing EDI principles by initiating the City's first ever Accessibility Plan with a focus on:
 - Inclusion
 - Adaptability
 - Diversity
 - Collaboration
 - And more
- Continuing to prioritize accessibility in service of our diverse and growing community
- Opportunity to initiate/formalize key work such as inclusive hiring supports for persons with disabilities (visible and invisible)



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Next Steps



- Bring forward a scope and process report to Council in T1 2024
- Gain direction on developing the City's first-ever Accessibility Plan
- Come back to UAAC with update on timeline and proposed actions

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Accessible Housing in Coquitlam

Universal Access-Ability
Advisory Committee (UAAC)
Presentation

September 05, 2023

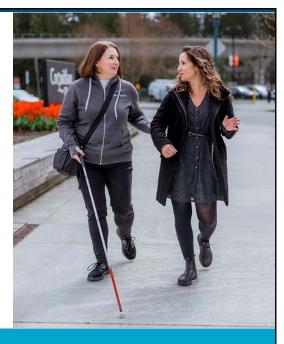
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Agenda

- 1. Context
- 2. Development
- 3. Requirements + Standards
- 4. Universal Design
- 5. Conclusion



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1. Context

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Innovative Housing

- The City encourages cost-effective provision of accessible housing and adaptable housing that meets the needs of people with disabilities.
- City policies and regulations support housing affordability and inclusivity.
- The Housing Affordability Strategy encourages innovative unit types including accessible housing.



Photo source: Clarke Realty Capital, courtesy IDeA Center

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Housing Need

- Accessible housing provides an opportunity to respond to housing needs in Coquitlam:
 - A growing seniors population with distinct needs based on mobility issues / disabilities
 - A high demand for non-market, accessible housing
 - 921 households on BC Housing's Housing Registry waitlist - including 122 People with Disabilities and 31 households requiring a wheelchair-modified unit.



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50 Accessible Units Recently Completed

Address	Operator - Name	Accessible units	Total units in project	Occupancy
1045 Austin Ave	Vancouver Resource Soc. (VRS) - The Heights	12 NM	383 strata	Apr 5, 2023
551 Emerson St	43 Housing - 55One	30 "wheelchair" NM	208 MR 99 NM	Dec. 8, 2022
1110 King Albert Ave	Mountain View Suites Como Lake United Church	8 NM	75 NM	Jun 22, 2022

Tenure types:

MR: Market rental BM: Below market rental NM: Non-market rental

There are also more than 2,200 "adaptable" units in-stream in all stages of application

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84 Accessible Units Under Construction

Address	Operator - Name	Accessible units	Total units in project	Estimated Completion
2905 Glen Dr	Hoy Creek Co-op: Phase 1	12 access. NM 120 UD* NM	132 NM (co-op)	Dec 2023
710 Dogwood St	Marcon <i>Dogwood</i>	5 BM	87 MR 39 BM	2026
618 Claremont St	Alina	5 BM	246 strata 89 MR 14 BM	2026
3100 Ozada Ave	Robert Nicklin Place: Affordable Housing Society & BC Housing	35 NM	164 NM	Late 2024
1182 Westwood St	Sophora	2 MR	222 strata 51 MR	2024
901 Lougheed Hwy	LOMA	4 MR	122 strata 52 MR, 6 BM	2023
708 Farrow St	VRS - Smith & Farrow	21 NM	113 MR 21 NM	2025

^{* 100%} of units built to CMHC universal standards (UD) with at least 10% accessible units to meet BC Housing Design Guidelines and CMHC objectives.

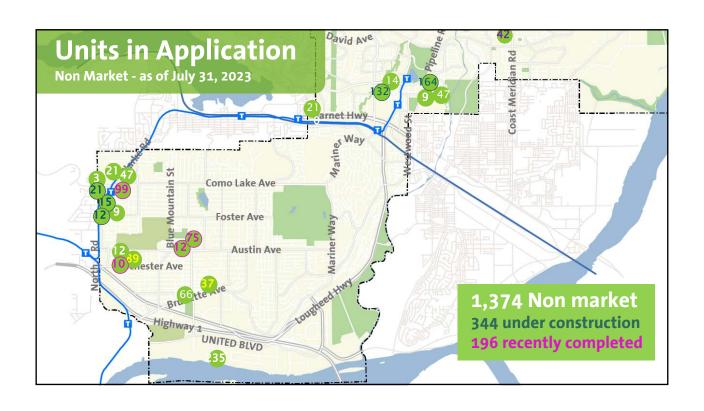
^{*}Application status and numbers updated to July 31, 2023 (no pre-applications shown)

143 Accessible Units in Application Stages

Address	Name	Accessible units	Total units in	Estimated
		36 access, 267 UD*	project	Completion
1144 Inlet St	Malaspina: 2 phases	22 access, 149 UD*	303 NM 171 NM	2035 P2 approx. 2029 P1 approx.
820 Dogwood St	West Fraser Dogwood	6 MR	199 MR 5 BM	2029 approx.
641 Lougheed Hwy	n/a	31 MR	514 strata 144 MR	2029 approx.
618 Tyndall St	Кото	6 MR	250 strata 92 MR, 13 BM	2029 approx.
2905 Glen Dr	Hoy Creek Co-op: Phase 2	28 NM	146 NM	2028 approx.
1358 Coast Meridian Rd	Habitat for Humanity	4 NM ownership	42 NM ownership	2028 approx.
602 Clarke Rd	VRS - Clarke & Como: P1 of 2	10 NM	663 strata 47 NM	2028 approx.

^{* 100%} of units built to CMHC universal standards (UD) with at least 10% accessible units to meet BC Housing Design Guidelines and CMHC objectives.

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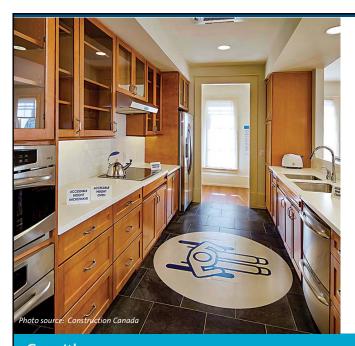
Newly Completed Accessible Units

- The Heights on Austin (1045 Austin Ave) by Beedie Living
- 356 total units
- 25 storey east tower includes 189 residential units, including 12 accessible, non-market rental units
- Partnership approach including VRS Communities, the City, Province and CMHC



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3. Requirements + Standards

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Requirements

- The City does not prescribe the amount of accessible housing required in new residential construction; instead providing incentives to build accessible units through:
 - Density transfers
 - Amenity and parking reductions
 - Additional density allowances
 - Density bonus contributions waivers
 - Floor area exclusions
- The City's incentives-based approach differs from many other municipalities which can be more prescriptive and focused on adaptable housing.

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Requirements + Standards

Municipality	Accessible / Adaptable Housing Requirements	Standards
City of Coquitlam	Voluntary provision of accessible / adaptable housing	BC Building Code
City of Port Moody	50% of all new apartment units	Provincial adaptable design standards
City of Burnaby	min. 20% of multi-family residential units, 100% for purpose-built seniors units	Provincial adaptable design standards
City of North Vancouver	25% of units	Adaptable design standards - level 2 (in addition to BC Building Code)
City of New Westminster	min. 40% in multi-unit residential buildings	BC Building Code
District of West Vancouver	voluntary provision of adaptable housing	BC Building Code, City of Vancouver universal accessibility standards, City of North Vancouver adaptable design standards (level 1 or 2)

City of North Vancouver	Level 1	Level 2	Level 3
Design Elements	Outside stairs – maximum degree of colour contrast on nosing of each stair	٧	٧
	Curb cuts have tactile and visual cues	V	٧
	Unobstructed access to main building entrances from street/sidewalks	V	V
		Unobstructed internal access: - from parking levels containing accessible parking (5' or 1520mm corridors; 2' or 610mm clear wall space adjacent to door latch) - garbage and recycling receptacles and storage lockers - no stairs within building circulation including corridors on residential levels - accessible storage lockers for each unit	Unobstructed internal access: - from parking levels containing accessible parking (5' or 1520mm corridors; 2' or 610mm clear wall space adjacent to door latch) - garbage and recycling receptacles and storage lockers - no stairs within building circulation including corridors on residential levels - accessible storage lockers for each Level 3 unit

City of North Vancouver	Level 1	Level 2	Level 3
Fixtures and Finishes		Adjustable door closers to reduce force to open door to maximum 22N or 5 lbs.	٧
		Door handle at 40" or 1000mm above the floor, with deadbolts placed immediately above or below	٧
			Two door viewers: 3'5" or 1050mm and 5' or 1520mm



4. Universal Design

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Universal Design

- The design and composition of an environment so that it can be accessed, understood and used to the greatest extent possible by all people regardless of their age, size and ability; recognizing that people's needs can change over time.
- The overall goal is to ensure spaces do not discriminate, and they benefit people of all abilities, needs and cultural preferences.

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Universal vs. Accessible Design

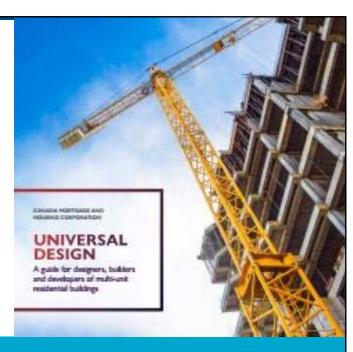
Universal Design	Accessible Design
Holistic	Conformant
Proactive	Prescriptive
Inclusive	Incremental
Attractive	Utilitarian
Affordable	Minimal
Flexible	Visible

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Universal Design

- UD does not necessarily result in an element, space or complete building that meets building code accessibility requirements.
- UD complements, but not does not replace, accessible design.
- CMHC's UD Guide is intended for new multi-unit residential buildings. It is not a replacement for building code requirements or CSA accessibility standards.



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Conclusion

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Conclusion

- The City recognizes the need to provide innovative housing to support diverse housing needs through policies, regulations and programs (e.g. rental policy incentives, density bonus for accessible housing, the AHRF).
- Opportunities exist to review City policies, regulations and programs and explore ways to better support persons with disabilities.
- Looking ahead, changes coming from the Province (i.e. updates to the BC Building Code) will impact new construction through requirements to meet new accessibility standards.

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Questions?

Karen Moola

Community Planner kmoola@coquitlam.ca

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Thank you



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City of Coquitlam – Parks, Recreation, Culture and Facilities Northeast Community Centre **Design Staging**

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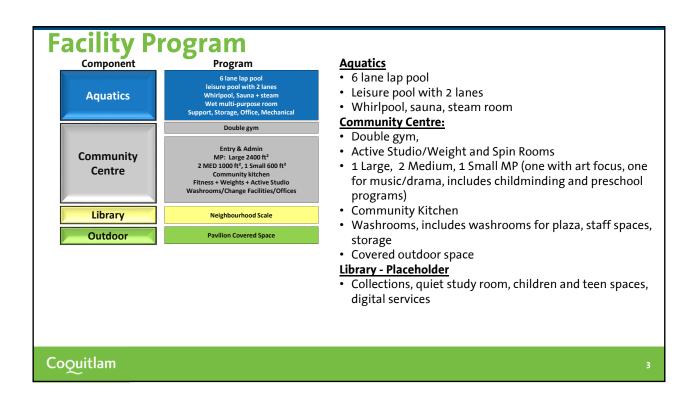
Agenda

- 1. Site Fit and Program
- 2. Community Centre
- 3. Gymnasium
- 4. Library
- 5. Aquatics
- 6. Outdoor Spaces
- 7. Timeline



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Community Centre

- Multipurpose and programmable spaces
- Fitness Studio
- Weight Room
- Community Kitchen
- Social Hub









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Double Gymnasium

- Sport programming such as basketball, volleyball, badminton, pickleball
- Camps and youth programming
- Large fitness classes
- Special events





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Library

- Digital Services
- Collections
- Quiet Study
- Children's spaces
- Teen Spaces







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Aquatics

- 6 Lane Lap Pool
- 2 Lanes in Leisure Pool
- Whirlpool/hot tub
- Sauna and Steam Room
- Wet Multipurpose Room



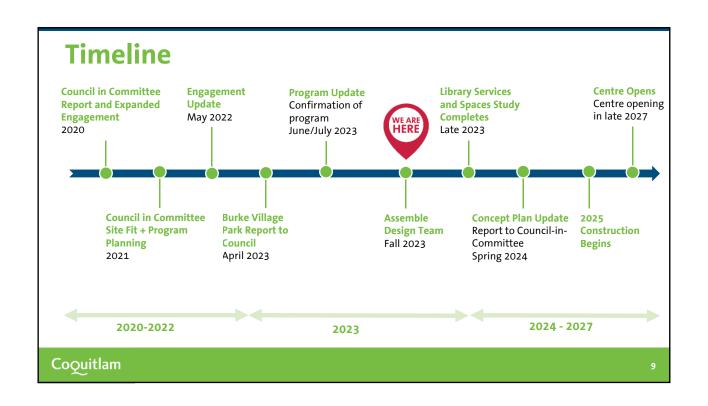






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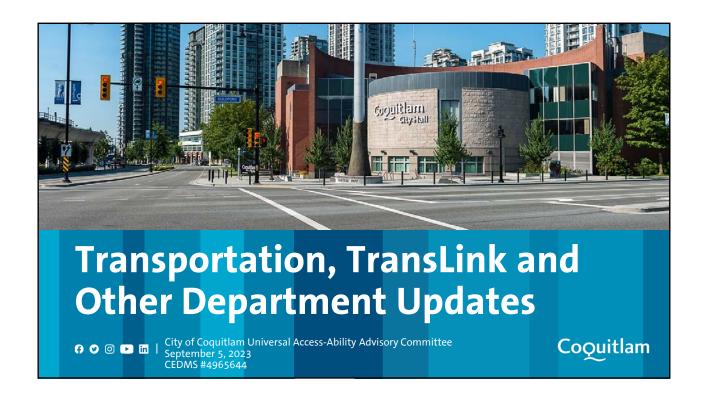
Questions for the Committee

- 1. To deliver a truly accessible facility and park, what vision can we share with the future consultant team?
- 2. What is one design feature you think may be overlooked that would elevate the design of the facility?
- 3. Are certifications important to the success of the facility?



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City selected Lime and Neuron for shared e-scooter & e-bike pilot

- RFP issued in March, awarded in May
- Operations launched June 29
- 35k trips (as of Aug 31)
- ~550 daily trips
- Shared Micromobility Stations where people can start/end trips and to reduce accessibility impacts



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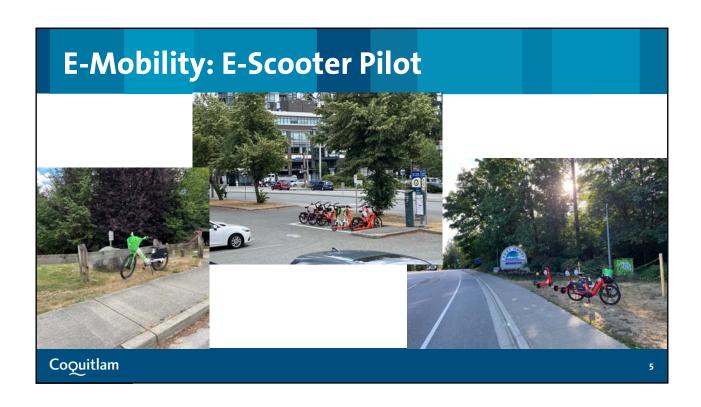
E-Mobility: E-Scooter Pilot

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Discounts for low-income users:

- Lime Access program
 - > 70% off all rides
- Neuron Concession Pass
 - ➤ Up to 50% off passes



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Education workshops

- 3 sessions held so far
- Next session: Sep 17 (Sun) 11.30 a.m. – 2.30 p.m. @ Lafarge Lake-Douglas Station Park & Ride



City of Coquitlam - Municipality
July 26-

Table July 26-

Table July 30, from noon to 2 p.m. at the Lincoln Park
and Ride (3045 Lincoln Ave.) to learn how to safely and responsibly
ride an e-scooter or e-bike. Feel free to bring your own device and
helmet, but we will provide one if you don't own one.

√ The event is drop-in and limited to the first 20 people, but more workshop dates will be announced if we exceed capacity.

■ Visit our webpage for details on our e-scooter and shared micromobility pilot programs. https://ow.ly/aBhCS0Plctm



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