



## **Addendum No. 4**

City of Coquitlam

**RFP No. 24-046**

### **Managed IT Security Services**

Issue Date: December 24, 2024

Total Page Count: 1

Proponents shall note the following amendments to the RFP documents:

#### **QUESTIONS**

Q1. We operate two global Security Operations Centres - one in Canada, one in India, for 24x7 follow the sun coverage. Is this acceptable to the City?

**A1. The City has a preference for incident response support from a Canadian-based team; however, options that present potential cost savings will also be considered.**

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#### ***End of Addendum No. 4***

Proponents take into account the content of this Addendum in the preparation and submission of the Proposal which will form part of the Contract and should be acknowledged on the Proposal Submission Form.

Upon submitting a Proposal, Proponents are deemed to have received all addenda that are issued and posted on the City's website and considered the information for inclusion in the Proposal Submission.

*Issued by:*

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