

CITY OF COQUITLAM 2020 PROPERTY TAX INFORMATION



PROPERTY TAX DEADLINE EXTENDED TO WEDNESDAY, SEPT. 30, 2020

To support the community, we've extended this year's tax and utility deadlines to Sept. 30. However, to support City services, please pay by Thursday, July 2 if possible.



The City of Coquitlam relies on utility and property tax revenue to deliver essential municipal services such as waste collection, road maintenance, sewer and water utilities, police protection, and fire/rescue response.

PAYING YOUR 2020 TAXES SAFELY

We're continuing to physically distance to keep you and our staff safe during the COVID-19 pandemic. As a result, City facilities remain closed at time of printing, and payment in person is not yet available.

However, this may change as the situation evolves. Please visit coquitlam.ca/propertytaxes for the latest information about payment options.

We encourage you to try out the convenient payment options below.

WAYS TO PAY YOUR PROPERTY TAXES IN 2020

Online or By Phone through your financial institution using the 8-digit folio number from your bill, and claim your Home Owner Grant at coquitlam.ca/ehog.

Secure Drop Box* – drop off a cheque and your Home Owner Grant 24 hours a day at:

- City Hall main entrance and underground parking lot (3000 Guildford Way)
- Poirier Sport & Leisure Complex main entrance (633 Poirier St.)

By Mail* – Mail a cheque to Revenue Services, 3000 Guildford Way, Coquitlam, B.C. V3B 7N2

In Person at your financial institution – if this service is available

* Do not mail or deposit cash. Cheques post-dated to Sept. 30, 2020 are accepted.

Please note: we do not accept credit cards for property tax payments.



PROGRAMS TO SUPPORT TAXPAYERS

If your financial situation means that you may not be able to pay your property taxes on time, consider the options below.



DELAY YOUR PAYMENT WITH REDUCED PENALTIES

In order to assist those unable to meet the current payment deadline, the City has reduced late payment penalties for taxes from 10% to 5% during 2020. A 5% penalty will apply for any outstanding balances paid after Sept. 30, 2020.

See back page for additional financial support available during the pandemic.

PROPERTY TAX DEFERMENT (PROVINCIAL PROGRAM)

Eligible property owners in Coquitlam who are struggling financially due to the pandemic are encouraged to apply online for the Provincial Property Tax Deferment Program.

You may qualify for the regular program if you are:

- Age 55 or older in the current year
- A surviving spouse of any age
- A person with disabilities

You may qualify for the Families with Children Program if you are a parent or stepparent financially supporting a dependent child.

Residency, citizenship and equity criteria must also be met.

NEW for 2020: The Province has made changes to the application and renewal process to allow for a quicker application review. Deferment applications must now be submitted directly to the Province through their website. The City can no longer accept deferment applications.

For information or to apply, visit gov.bc.ca/propertytaxdeferment.

CLAIM YOUR HOME OWNER GRANT TO REDUCE YOUR TAXES

If you are eligible, be sure to claim your Home Owner Grant— even if you are deferring your 2020 taxes. This year, you have until Sept. 30 to claim your grant.

CLAIM YOUR GRANT ONLINE – IT'S EASY!

Check out coquitlam.ca/hog for a step-by-step video and instructions on how to claim your grant, using the details included on your tax notice.

Not sure if you are eligible? Visit gov.bc.ca/homeownergrant.

PREPAYMENT OPTIONS FOR 2021

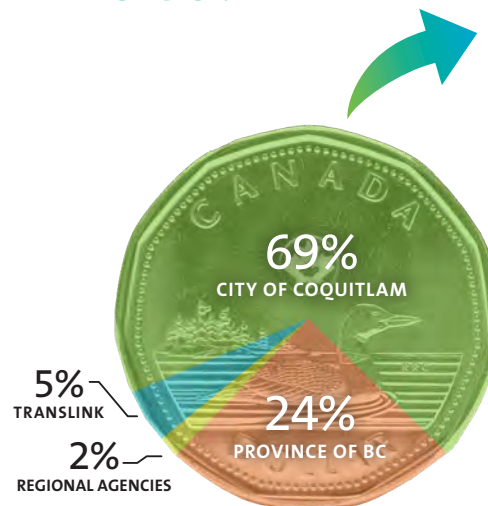
Consider paying next year's taxes in easy monthly installments:

- Sign up for our prepayment plan – payments are withdrawn from your bank account on the first of the month from August to May each year. For details visit: coquitlam.ca/propertytaxes.

OR

- The most flexible option for making prepayments – set up recurring bill payments through your financial institution's telephone or online banking system. You choose the frequency, day and amount.

WHERE DO MY TAXES GO?



Breakdown of the total municipal property taxes and utility fees based on a home with an average assessed value of \$959,100.

Solid Waste and Utilities – City Costs	\$850
Parks, Recreation and Culture	\$564
Police	\$511
Fire Rescue	\$429
Capital Construction	\$367
Roads and Transportation	\$185
Planning and Development	\$57
City Total	\$2,963
Solid Waste and Utilities – Metro Vancouver Cost	\$485
Grand Total	\$3,448



COMMUNITY SUPPORT AND RECOVERY PLAN

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The City of Coquitlam has launched a Community Support and Recovery Plan (CSRP) to provide targeted and meaningful support to those in need due to the COVID-19 health crisis.

The CSRP is intended to address the pandemic's short-term and long-term financial impact on all sectors of the community: businesses, residents and the non-profit sector. The City has allocated \$5-million in preliminary funding to the initiative.

CSRP initiatives to date:

- Extending the 2020 property tax and utility deadlines to Sept. 30 (coquitlam.ca/propertytaxes)
- Deferring some security fees for construction projects (coquitlam.ca/development)
- Creating a Business Support Portal (see below)
- Providing paid opportunities for businesses and organizations to participate in civic events such as Coquitlam Celebrates Canada Day (coquitlam.ca/canadaday)

Visit coquitlam.ca/CSRP for updates as new CSRP initiatives are added in the weeks and months to come.

SUPPORTING OUR BUSINESSES

The City of Coquitlam is working to support our businesses during this challenging time. Learn more below and check out the Services for Businesses section at coquitlam.ca/ecdev for additional details, support and contacts.

BUSINESS SUPPORT PORTAL

A project of the City's Community Support and Recovery Plan, Coquitlam's Business Support Portal at letstalkcoquitlam.ca/business provides businesses with comprehensive information and resources to support them through the pandemic and beyond, including:

- News, updates and key contacts
- Opportunities to provide input or ask questions in the Q&A forum
- A directory of business resources and opportunities from the City and other organizations and government
- A calendar of information sessions and other relevant events

Content will be updated regularly; sign up for e-news updates.

#SUPPORTLOCAL CAMPAIGN

The City of Coquitlam has joined the Tri-Cities #SupportLocal campaign to assist businesses that are struggling at this time. Coquitlam residents are strongly encouraged to support local businesses for their shopping and dining:

- See business listings at wegothistricities.com
- Find a directory of 150+ Coquitlam restaurants offering takeout and delivery at visitcoquitlam.ca

FOLLOW @VISITCOQUITLAM ON
TWITTER FOR BUSINESS SUPPORT
UPDATES AND LOCAL BUSINESS
SUCCESS STORIES.



COVID-19 FINANCIAL ASSISTANCE

A variety of financial assistance has been made available to residents and businesses during the pandemic.

RESIDENTS

- **Federal government:** Support includes the Canada Emergency Response Benefit for eligible workers. Info: canada.ca/covid-19
- **Provincial government:** Programs include the BC Emergency Benefit for Workers. Info: gov.bc.ca/covid19
- **Rent assistance:** Up to \$500 per month is available through BC Housing. Info: bchousing.org/covid-19
- **BC Hydro:** Offering a deferral program and support for overdue balances. Info: bchydro.com/covid19relief
- **Mortgage deferrals:** Check with your financial institution to see if you qualify to postpone your mortgage payment for up to six months.
- Property Tax due date extended to Sept. 30 (penalty date postponed to Oct 1).

BUSINESSES

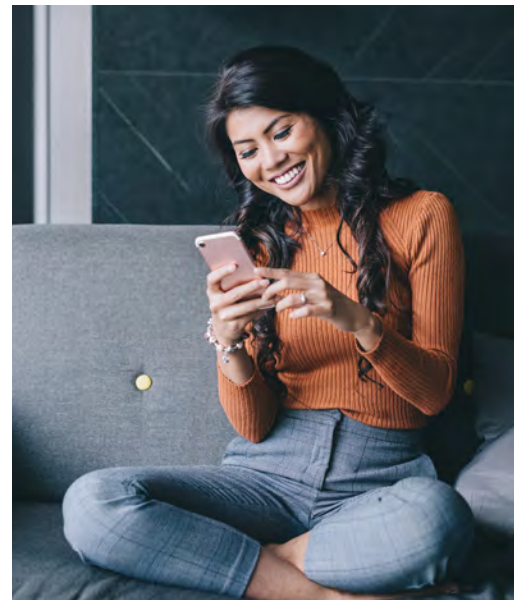
- **Tri-Cities Chamber of Commerce:** Support for area businesses includes a #SupportLocal campaign, free webinars and information about government assistance and opportunities. Info: tricitiechamber.com
- **Federal government:** Support includes the Canada Emergency Business Account (interest-free loans), a 75% wage subsidy and commercial rent assistance. Info: canada.ca/covid-19
- **Provincial government:** School taxes have been adjusted, resulting in an average 25% reduction in the total property tax bill for most businesses.
- **BC Hydro:** Support is available for small, medium and large businesses. Info: bchydro.com/covid19relief
- Property Tax due date extended to Sept.30 (penalty date postponed to Oct 1).

STAY CONNECTED FOR COVID-19 UPDATES

- Visit the City's dedicated COVID-19 information page at coquitlam.ca/covid19 for updates to City services as the pandemic continues.
- Follow the City on social media (facebook.com/cityofcoquitlam, twitter.com/cityofcoquitlam, instagram.com/cityofcoquitlam).
- Download the *CoquitlamConnect* mobile app for free from your app store. Find out more at coquitlam.ca/connect.

MYCOQUITLAM

myCoquitlam is an online service that allows you to access information about your City of Coquitlam accounts for Utility Fees, Property Taxes and Dog Licences. myCoquitlam online eService is secure, easy to use and available 24 hours a day, 7 days a week. Go to coquitlam.ca/mycoquitlam to sign up.



QUESTIONS?

If you have questions, please contact:

City of Coquitlam

Revenue Services
604-927-3050
propertytax@coquitlam.ca
coquitlam.ca/propertytaxes

For information regarding non-City fees on the notice, please contact the specific agencies:

Metro Vancouver

604-432-6200
metrovancover.org

B.C. Assessment Authority

1-866-825-8322
bcaassessment.ca

TransLink

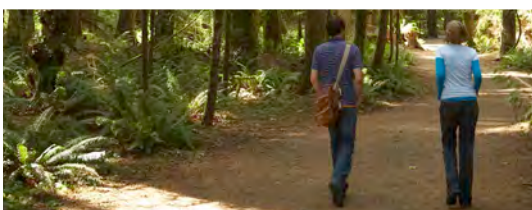
604-953-3333
translink.ca

School Tax

1-888-355-2700
gov.bc.ca/schooltax

Municipal Finance Authority

1-250-383-1181
mfa.bc.ca



CITY OF COQUITLAM
3000 Guildford Way
Coquitlam, B.C. V3B 7N2
604-927-3000
coquitlam.ca

Coquitlam