

# COVID-19 COMMUNITY SUPPORT AND RECOVERY PLAN

## A Plan for Community Recovery

Coquitlam's Community Support and Recovery Plan (CSRP) is a multi-phased local recovery strategy led by the City and made up of different programs and initiatives to provide support to residents, businesses, and non-profits. The CSRP recognizes the complementary role a municipality can play in the COVID-19 recovery process, in coordination with the support offered by other levels of government.

Through funding commitments and an approach that advances process improvements and adaptation, the CSRP seeks to deliver a measured, gradual and flexible plan that supports all sectors over time. This approach demonstrates Coquitlam's long-term commitment to lending support in a sustained and impactful way, and investing in initiatives that foster economic resilience and assist in community recovery from COVID-19.

The CSRP also confirms City Council's commitment to proceed with approved major and capital infrastructure projects, as well as seek federal and provincial stimulus funding for City capital projects that provide jobs and promote economic recovery.

### Evaluation Criteria

Programs and initiatives put forward within the CSRP are evaluated based on the following criteria:

- **Targeted relief**—delivers services and programs targeting high-need areas
- **Program duplication/overlap**—avoids duplication of Federal and Provincial recovery programs; recognizes local government mandate and jurisdiction
- **Legal and financial impacts**—considers legal challenges or precedents, and long-term financial risk
- **Administrative burden**—considers the cost and other resource impacts of implementation and administration
- **Existing programs**—enhances or supplements existing programs and services
- **Measured benefits over time**—looks beyond immediate relief and provides sustained support over the medium or long-term
- **Partner capacity and resources**—leverages the capacity, knowledge and resources of partner organizations to optimize City contributions

	RESIDENTS & PROPERTY OWNERS	BUSINESS	NOT-FOR-PROFIT	DEVELOPMENT	ECONOMIC STIMULUS
<b>May – August 2020</b> <span>✓ COMPLETED</span>	<ul style="list-style-type: none"> <li>✓ Extend utility and property tax deadline to Sept. 30, 2020</li> <li>✓ Provide Senior Meal Delivery program</li> <li>✓ Reimagine Block Party grant program</li> <li>✓ Provide free online recreation and fitness programming</li> </ul>	<ul style="list-style-type: none"> <li>✓ Extend utility and property tax deadline to Sept. 30, 2020</li> <li>✓ Marketing support through sector-wide #SupportLocal ad campaigns</li> <li>✓ Temporary outdoor space expansion program</li> <li>✓ Online Business Recovery and Support Portal</li> </ul>		<ul style="list-style-type: none"> <li>✓ Process improvements to support digital submissions and online file transfer</li> <li>✓ Defer financial impact through implementation of:                             <ul style="list-style-type: none"> <li>• Two-stage Performance Security</li> <li>• Two-stage Landscape Security</li> <li>• Two-stage Subdivision Inspection Fee</li> <li>• Two-stage TDM Parking Contributions</li> <li>• Two-stage Property Damage Deposit</li> <li>• Alternate Securities/Surety Bonds</li> </ul> </li> <li>✓ Facilitate early design drawing submissions</li> </ul>	<ul style="list-style-type: none"> <li>✓ Approve 2020 Capital Plan, including infrastructure works, and civic and park facility programs that provide jobs and promote economic recovery</li> </ul>
<b>September – December 2020</b> <span>✓ COMPLETED</span>	<ul style="list-style-type: none"> <li>✓ Reduce drop-in recreation program registration rates</li> <li>✓ Continue Senior Meal Delivery program</li> <li>✓ Temporary shelters in outdoor spaces</li> </ul>	<ul style="list-style-type: none"> <li>✓ Relax signage regulations</li> <li>✓ Facilitate resources and opportunities for businesses transitioning to online services</li> <li>✓ Ongoing marketing support through sector-wide #SupportLocal ad campaigns</li> <li>✓ Temporarily waive late business licence renewal penalty</li> <li>✓ Relax City Centre parking fees</li> <li>✓ Extend temporary outdoor space expansion program</li> </ul>	<ul style="list-style-type: none"> <li>✓ Support Tri-City Rent Bank</li> <li>✓ Support Tri-City Food Bank</li> <li>✓ Through the Coquitlam Foundation, support Vancouver Foundation's Small Grants program</li> <li>✓ Introduce the CSRP grant program to provide pandemic response and revenue recovery opportunities</li> </ul>	<ul style="list-style-type: none"> <li>✓ Ongoing process improvements to respond to evolving nature of pandemic</li> </ul>	<ul style="list-style-type: none"> <li>✓ Monitor federal and provincial programs and announcements for stimulus funding opportunities</li> </ul>
<b>2021</b>	<ul style="list-style-type: none"> <li>• Introduce pro bono community legal services</li> <li>• Expand free public Wi-Fi</li> <li>• Reduce fees for drop-in and registered recreation programs and activities</li> <li>• Expand Get Connected, Get Active recreation program funding</li> <li>• Continue Senior Meal Delivery program</li> <li>• Continue reimagined Block Party program</li> <li>• Pop-up green street pilot</li> </ul>	<ul style="list-style-type: none"> <li>• Temporarily waive late fees for business licence renewals</li> <li>• Extend temporary outdoor space expansion program</li> <li>• Continue marketing support through sector-wide #SupportLocal ad campaigns</li> <li>• Expand QNet fibre network</li> </ul>	<ul style="list-style-type: none"> <li>• Introduce pro bono community legal services</li> <li>• Continue Community Care Grant program to provide pandemic response and operating funding opportunities</li> <li>• Support Tri-City Rent Bank</li> <li>• Support Tri-City Food Bank</li> <li>• One-time grant funding to support Cultural Partners'</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing process improvements to respond to evolving nature of pandemic</li> </ul>	<ul style="list-style-type: none"> <li>• Monitor federal and provincial programs and announcements for stimulus funding opportunities</li> </ul>



Updated November 2020