



Addendum No. 2

City of Coquitlam

RFP No. 21-018

IT - Managed Security Services

Issue Date: May 5, 2021

(consists of 2 pages)

Proponents shall note the following amendments to the RFP documents.

REVISIONS

R1 REPLACE

Closing Date and Time, delete Friday May 14, 2021 and replace with Friday May 21, 2021.

QUESTIONS AND CLARIFICATIONS

Q1) How many hosts are in scope for Vulnerability Management

A1) Desktops 800, Laptops 300, Tablets, Smartphones, Servers 300, Switches/Routers 200, VoIP sets 800, Cameras, Wi-Fi Access Points, Printers, Meeting room A/V systems, SCADA, Traffic, Irrigation

Q2) Is email protection in scope for this RFP? If so how many mailboxes do you have?

A2) Yes, approx. 1950. Eventually moving to O365/M365 tenant and we use IronPorts.

Q3) Is network protection in scope for this RFP? If so, how many locations, what is your bandwidth between locations and average bandwidth utilization?

A3) Yes. ~22 buildings on municipal fibre, 1 and 10 Gig links being upgraded to 25 and 40 Gig ones

Q4) How many endpoints (workstations and servers) are to be protected?

A4) Desktops 800, Laptops 300, Tablets, Smartphones, Servers 300, Switches/Routers 200, VoIP sets 800, Cameras, Wi-Fi Access Points, Printers, Meeting room A/V systems, SCADA, Traffic, Irrigation, 3.5k live IPs

Q5) For SIEM what is your current/expected EPS count.

A5) SIEM EPS = 1.4K – 2.1K

Q6) Any Cloud based applications? O365, M365. How many users for each cloud applications?

A6) Applications – application tracking and recreation management (members of the public – thousands) as well as O365, M365 - right now a few but eventually ~1200 users

Q7 and A7) For remote locations not accessible from Head Office, how many:

- Locations?

A) Yes, <10

IP devices per locations?

A) 1-2 each per location

Q8) and A8) For wireless Penetration Testing:

- How many locations?

A) Parks ~ 15 + city locations

- How many buildings?

A) City buildings 22

- How many floors/building?

A) Majority are between 1-2 floors / building

- How many SSID's/Building/location?

A) 4

Q9) Are you interested in moving the server environment from on premise to AWS Cloud?

A9) The City is open to moving to AWS

Q10) What Endpoint tool is currently deployed? (EDR – e.g. Carbon Black, Cybereason, Cylance, MS Defender for Endpoint, CrowdStrike).

A10) McAfee Endpoint Security

Q11) When is current subscription/License/Hardware for McAfee ESM SIEM Expire?

A11) Mar 2022

Q12) When does current McAfee IDS/IPS licenses expire?

A12) Mar 2022

Q13) When does current Tenable VA Subscription end?

A13) Jul 2024

Q14) What firewall vendor is under scope of RFP?

A14) Forcepoint

Q15) For PCI Services – How many External Devices are required to be scanned?

A15) What do they mean by external devices?

End of Addendum No. 2

Proponents take into account the content of this Addendum in the preparation and submission of the Proposal which will form part of the Contract and should be acknowledged on the Proposal Submission Form.

Upon submitting a Proposal, Proponents are deemed to have received all addenda that are issued and posted on the City's website and considered the information for inclusion in the Proposal submission.

Issued by:

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