



Addendum No. 5

City of Coquitlam

RFP No. 21-018

IT - Managed Security Services

Issue Date: May 18, 2021

(consists of 3 pages)

Proponents shall note the following amendments to the RFP documents.

QUESTIONS AND CLARIFICATIONS

Q1)

- a) External IP Address Ranges. Provide the list of external IP addresses that are in scope.
- b) Please provide API URL along with the function of each API.
- c) Excluded External IP
- d) # of API's

A1)

- a) IP addresses will be provided to the successful Proponent selected, however there are ~200 external IPs**
- b) To be provided to the successful Proponent**
- c) To be provided to the successful Proponent**
- d) To be provided to the successful Proponent**

Q2)

- a) Provide the list of external IP addresses that are out of scope. ISP/Hosting Provider
- b) Is there Firewall (WAF)

A2)

- a) To be provided to the successful Proponent**
- b) No**

Q3)

- a) internal IP Address Ranges
- b) Internal IP Addresses that are excluded?
- c) Preference of VPN or on-site?

A3)

- a) will be provided to the proponent selected, there are ~3.5k live IPs**
- b) will be provided to the proponent selected**
- c) For remediation – no access but are to direct city staff.**

Q4)

- a) Describe all in-scope application architecture environments – functionality

- b) # of URLs in scope
- c) Code Analysis of the application would be required. What languages are your application developed in?
- d) # of Databases, types

A4)

- a) **The City does not have homegrown/in house developed apps, the apps are mostly on prem (Oracle financials, records management, Peoplesoft, Cognos, Asset Management to name a few). We also have a few cloud apps.**
- b) **To be provided to the successful Proponent**
- c) **Various languages**
- d) **~30 - Oracle, SQL**

Q5)

- a) # of endpoint
- b) Is there a compliance standard being followed such as NIST, is there a subset such as 800 - 053
- c) # of VLANS in the PCI environment (if in scope)

A5)

- a) **Servers (~300), desktops (~800), laptops (~150), network switches (~250), smartphones (~300), VOIP (~800)**
- b) **NIST, CIS**
- c) **Total # of VLANS ~300**

Q6) What is the scope of the weekly VA scans? Internal / external

A6) **Scan all of the live IPs**

Q7) Can the City confirm the total number of network users across their environment?

- a) How many internet facing firewalls does the City have?
- b) Does the City backhaul internet traffic from their smaller sites, to main sites or data centers? (For example MPLS backhaul)
- c) How many data centers does the City have?
- d) Is PCI ASV required?
- e) Is Pen testing required?
- f) SCADA is listed in the second addendum under hosts and endpoints. Can the City describe their SCADA environment, and comment on its requirement to be in scope?
- g) In question 13c when the City refers to “device management” are you referring to “managing” your approximately 800 End User Devices and the Endpoint Security Software on them vs the City in fact referring to “managing” the security devices / appliances a Proponent will integrate into the City’s environment for Security data collection / event monitoring?

- A7) ~1.5K AD users, free wifi users to be determined**
- a) 2**
 - b) Yes through municipal fibre**
 - c) 2**
 - d) Yes**
 - e) Yes**
 - f) Potentially thousands of IPs – specifics to be provided to the successful Proponent**
 - g) Not asking to manage devices, as for integration – we are open to both models**
 - a. The City sending log files to successful Proponent**
 - b. Allow successful Proponent to integrate**
- Q8) Section 7, b) is providing total Revenue totals for the past three years a satisfactory response to this question?**
- A8) No. The City is seeking Contract values for each of the years listed.**
- Q9) Section 8, e) will the city accept job descriptions and technical capabilities of an average team member in place of resumes?**
- A9) Yes.**
- Q10) We would like to request an extension to the Closing Date.**
- A10) The City will not consider any further extensions to the Closing Date.**

End of Addendum No. 5

Proponents take into account the content of this Addendum in the preparation and submission of the Proposal which will form part of the Contract and should be acknowledged on the Proposal Submission Form.

Upon submitting a Proposal, Proponents are deemed to have received all addenda that are issued and posted on the City's website and considered the information for inclusion in the Proposal submission.

Issued by:

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