

City of Coquitlam COVID-19 Phased Reopening Framework

A plan to coordinate the safe reopening of civic facilities and delivery of City services.

The City of Coquitlam takes its responsibility as a public service agency and an employer very seriously. To that end, we have established clear policies to support the health and safety of the people we serve and our employees. This includes administrative measures such as using an appointment-based system for City services and registration for recreation programs and fitness facilities. It also includes engineering controls such as enhanced cleaning protocols, physical distancing measures and protective barriers, as required. The City's Occupational Health & Safety (OHS) team plays a critical role in the safe re-opening of Coquitlam's civic facilities and will continue to monitor and assess the delivery of our services to ensure we continue to comply with Provincial Health Orders and other regulatory agencies.

The plan outlined below will guide the City as it gradually reopens its facilities and reintroduces in-person services and programs. It is important to note that the decisions related to specific facilities and City services will be subject to the evaluation criteria outlined above. Consequently, individual facilities may reopen at different times within the stages identified below.

As the City moves forward with its Phased Reopening, updates will be posted to coquitlam.ca/covid19. For additional updates follow the @CityofCoquitlam on social media and download the CoquitlamConnect mobile app.

Reopening Evaluation Criteria

- Safety of staff, patrons and community, including compliance with Provincial Health Orders and regulatory requirements
- Once safety objectives are met, the City considers:
 - labour and operational considerations
 - budget and financial viability
 - community demand / need

	STAGE 1 Critical Business Functions March 16 – June 15	STAGE 2* Modified Operations / Partial Facility Reopening** June 15 – To Be Determined	STAGE 3* Substantial Facility Reopening** To Be Determined	STAGE 4* Full Operation To Be Determined
Facility Status	<p>Open to the Public</p> <ul style="list-style-type: none"> • City Parks and Trails • Sport Fields (informal use only; no organized sports/practices) • May 9 – Park Washrooms, Tennis Courts, Dog Parks, Skate Parks, Outdoor Table Games, Bike Skills Disc Golf (Mundy Park) • June 1 – Playgrounds, all Sport Courts, Outdoor Exercise Equipment • Public Safety Building (limited) • Robinson Cemetery Admin Office (by appointment) <p>Closed to the Public</p> <ul style="list-style-type: none"> • City Hall, Austin Works Yard, Fire/Rescue Admin Offices • Town Centre Recycling Depot • Coquitlam Animal Shelter • Coquitlam Archives • All Indoor Recreation Facilities, including 50+ pavilions, youth centres, aquatic facilities, arenas, fitness rooms and community centres • Outdoor Pools • Spray Pads • Partner Facilities, including Coquitlam Public Library 	<p>Open to the Public</p> <ul style="list-style-type: none"> • All facilities available in Stage 1 • June 15 – City Hall, Animal Shelter, Archives, Fire/Rescue Admin (by appointment only***) • June 15–19 – Spray Pads • June 15–17 – TC Recycling Depot (limited) • July 2 – Outdoor Pools (registered access) • TBD – Partner Facilities: Coquitlam Public Library, Evergreen Cultural Centre, Place des Arts, Place Maillardville (partial/modified services) <p>Closed to the Public</p> <ul style="list-style-type: none"> • Indoor Recreation Facilities • Field Houses 	<p>Open to the Public</p> <p>All facilities available in Stages 1 and 2, with expanded access as follows:</p> <ul style="list-style-type: none"> • City Hall, Animal Shelter, Archives, Fire/Rescue Admin (limited hours) • Indoor Recreation Facilities including CCAC, PSLC, Dogwood Pavilion, Glen Pine Pavilion, Pinetree Community Centre, Poirier Community Centre, Summit Community Centre, Centennial Activity Centre, Smiling Creek Activity Centre, Victoria Hall, The Getaway Youth Centre, The Landing Youth Centre (limited registered access) • Sports Fields (organized sports/practices) <p>Closed to the Public</p> <ul style="list-style-type: none"> • n/a 	<p>Open to the Public</p> <ul style="list-style-type: none"> • All City facilities
Safety Protocols	<ul style="list-style-type: none"> • No public access to indoor civic facilities • City staff education/resources • Safety signage/public education • Enhanced cleaning of touch points in all indoor facilities and park washrooms • No gatherings of 50+ • Park Hosts • OHS Monitoring and Assessment 	<p>All protocols from Stage 1 but where public access to indoor civic facilities is permitted:</p> <ul style="list-style-type: none"> • Additional safety signage • Limited/controlled public access • Physical distancing measures • Physical barriers (e.g. sneeze guards) • No shared equipment or supplies in recreation programs • Increased hand sanitizing stations 	<p>All protocols from Stages 1 and 2 with the following modifications:</p> <ul style="list-style-type: none"> • Limited shared equipment and supplies in recreation programs, with enhanced cleaning protocols 	<p>Ongoing:</p> <ul style="list-style-type: none"> • City staff education/resources • Safety signage/public education • Enhanced cleaning of touch points and shared equipment in all indoor facilities and park washrooms • OHS Monitoring and Assessment
Available Services	<ul style="list-style-type: none"> • Police and Fire/Rescue Protection • Waste Collection Services • Park and trail access • Online and phone services, incl. business licensing, development applications and building permits • Electronic Council Meetings • Virtual fitness programming and activities • Virtual (limited) indoor inspections • Limited outdoor and essential inspections • Ongoing information updates through City website, mobile apps and social media 	<p>All services from Stage 1 plus:</p> <ul style="list-style-type: none"> • Virtual Public Hearings and Advisory Committee Meetings • Limited in-person services at City Hall (by appointment only) • Limited, modified outdoor camps and fitness • Limited, registered outdoor swimming • Private boarding at Animal Shelter (reduced capacity) • Pet adoptions (by appointment) • Online and virtual community engagement and public consultation activities 	<p>All services from Stages 1 and 2 plus:</p> <ul style="list-style-type: none"> • In-person Council and Committee Meetings, and Public Hearings (limited capacity) • Limited in-person services at City Hall and Animal Shelter (no appointment required; e.g. Property Tax payments/inquiries, pet adoptions) • In-person indoor and outdoor inspections, including business licensing, building permits, film and public works • Modified, registered outdoor and indoor programs: arenas, aquatics, fitness, community centres and Seniors • Modified, registered drop-in use: arenas, aquatics, fitness, community centres, and Seniors • Limited facility bookings (limited capacity) 	<p>Regular operations</p>

* Coquitlam's operational stages will align with the phases of the BC Restart Plan. (gov.bc.ca/restartbc)

** Not all facilities/services at each stage will re-open at the same time.

*** For information on booking appointments for services visit coquitlam.ca/appointments.